

SIT20125 Certificate II in Tourism

Daydreaming about exploring the streets of Tokyo? Love the idea of diving into new sights, cultures and food and want to turn that love into a career? In this course you will learn about the industry and explore your career options while getting hands-on experience. Whether you'd like to guide tours or plan unforgettable trips, this qualification sets you on the path into the tourism industry for a dynamic and rewarding career.

In this course, you may:

- visit and discover different Tasmanian destinations and attractions
- gain skills in using business software and applications
- learn about the tourism industry including the possible diverse jobs and pathways
- learn how to interact with customers and how to communicate with a range of people
- gain an understanding of the importance of social and cultural sensitivity.

Career pathways

This qualification provides a pathway to tourism jobs including tour guide, event assistant, conference or function attendant, tourism sales or booking assistant, tourism promotions officer, eco- tourism assistant, and museum attendant.

Further study pathway

SIT20125 Certificate II in Tourism

Certificate III in Tourism
 Certificate III in Events
 Certificate III in Hospitality
 Certificate III in Business
 Certificate IV in Travel and Tourism
 Diploma of Travel and Tourism Management

Units

Units are subject to change and will be confirmed upon enrolment.

Code	Name
SITTIND003	Source and use information on the tourism and travel industry
SITXCCS009	Provide customer information and assistance
SITXCCS011	Interact with customers
SITXCOM007	Show social and cultural sensitivity
SITXWHS005	Participate in safe work practices
BSBTEC201	Use business software applications
BSBTWK201	Work effectively with others
SIRXPDK001	Advise on products and services
SITTTVL001	Access and interpret product information
SITXCCS010	Provide visitor information
SITXCOM008	Provide a briefing or scripted commentary

