

SIT10222 Certificate I in Hospitality

Love the buzz of cafes and restaurants? Do you enjoy helping and talking to others? Maybe your idea of entertainment is watching videos of celebrity chefs and food programs? This qualification gives you a hands-on introduction to working in cafés, restaurants and hotels. Learn the basics of customer service, coffee making and workplace safety, while building confidence and teamwork skills for real hospitality environments.

In this course, you may:

- learn how hospitality venues like cafés and restaurants operate
- practise customer service and helping guests with information
- build time-management skills for busy service periods
- learn safe work practices, food hygiene and responsible service basics
- work effectively with others as part of a hospitality team.

Career pathways

This qualification will provide the basic skills and knowledge required to work in a hospitality venue. With this qualification, you may work in various hospitality settings, such as cafes, coffee shops, restaurants, hotels, motels, and catering businesses.

Further study pathway

SIT10222 Certificate I in Hospitality

Certificate III in Hospitality
 Certificate III in Tourism
 Certificate III in Events
 Certificate IV in Hospitality
 Diploma of Hospitality Management

Units

Units are subject to change and will be confirmed upon enrolment.

Code	Name
BSBTWK201	Work effectively with others
SITXCCS009	Provide customer information and assistance
SITXWHS005	Participate in safe work practices
SITHFAB021	Provide responsible service of alcohol
SITHFAB025	Prepare and serve espresso coffee
SITXFSA005	Use hygienic practices for food safety

