

SHB20216 Certificate II in Salon Assistant

Have you always appreciated the way that an amazing hairstyle can transform someone's face? Do you enjoy making people feel their best? Do you love the art of hairdressing and colouring? This qualification provides a range of basic skills and knowledge for assisting with client services in a salon. It provides a pathway to further training for becoming a qualified hairdresser.

In this course, you may:

- learn techniques to wash, colour, braid, and dry hair
- develop your skills in customer service, communication, and merchandising
- learn how to prepare clients for salon services, take care of equipment, and conduct financial transactions
- gain knowledge about occupational health and safety in a hair salon
- watch practical demonstrations
- take part in work placement in a salon.

Career pathways

This qualification provides a pathway to assist with client services in a hairdressing salon. It may also lead to an apprenticeship in this vocational area, and further training to become a qualified hairdresser.

Further study pathway

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Certificate II in Retail Cosmetics
 Certificate III in Hairdressing
 Certificate III in Barbering
 Certificate IV in Hairdressing
 Hairdressing Apprenticeship

Units

Units are subject to change and will be confirmed upon enrolment.

Code	Name
BSBWHS201	Contribute to the health and safety of self and others
SHBHBAS001	Provide shampoo and basin services
SHBHDES001	Dry hair to shape
SHBHIND001	Maintain and organise tools, equipment and work areas
SHBXCCS001	Conduct salon financial transactions
SHBXCCS003	Greet and prepare clients for salon services
SHBXIND001	Comply with organisational requirements within a personal services environment
SHBXIND002	Communicate as part of a salon team
SHBHBAS002	Provide head, neck and shoulder massages for relaxation
SHBHCLS001	Apply hair colour products
SHBHDES002	Braid hair
SIRXSLS001	Sell to the retail customer

