

ICT30120 Certificate III in Information Technology

Interested in technology, computers, and how digital systems work? Develop the practical skills and technical knowledge needed for the exciting world of Information Technology. This qualification provides hands-on experience with hardware, software, networking, and digital technologies while strengthening the problem-solving, communication and teamwork skills valued across modern workplaces.

In this course, you may:

- explore how computer systems, networks and digital technologies operate
- install, configure and troubleshoot hardware, software and operating systems
- develop foundational skills in scripting, programming and website development
- identify and resolve common technical support and ICT service issues
- strengthen communication, teamwork and project skills in a technology environment

Career pathways

This qualification broad introduction to the Information Technology industry and can lead to further study, traineeships, apprenticeships or entry-level employment in a range of technology-focused roles. Potential roles may include:

- ICT Operations Assistant
- Service Desk or Help Desk Trainee
- ICT Support Officer
- Junior Network Support Assistant

Further study pathway

ICT30120 Certificate III in Information Technology

Certificate IV in Information Technology
Diploma of Information Technology
Bachelor of Information and Communication Technology

Units

Units are subject to change and will be confirmed upon enrolment.

Code	Name
BSBCRT301	Develop and extend critical and creative thinking skills
BSBXCS303	Securely manage personally identifiable information and workplace information
BSBXTW301	Work in a team
ICTICT313	Identify IP, ethics and privacy policies in ICT environments
ICTPRG302	Apply introductory programming techniques
ICTSAS305	Provide ICT advice to clients
ICTICT213	Use computer operating systems and hardware
ICTNWK307	Provide network systems administration
ICTNWK309	Configure and administer network operating systems
ICTNWK310	Administer network peripherals
ICTNWK311	Install and test network protocols
ICTSAS310	Install, configure and secure a small office or home office network

